## Session 11: How to develop a communication strategy?



## **Steps:**





- 1. Collect and analyze background information about the topic, perceptions of different stakeholders, context etc.
- 2. Develop and disseminate key messages targeted at particular audiences
- 3. Engage stakeholders in dialogue

4. Monitor and evaluate the outcomes of the communication



## **Communication matrix**

Target audience	Objective	Message(s)	Product	Channel	Timing and frequency	Budget	Roles



