

# SESSION 3: ANALYSIS OF ORGANIZATIONAL PERFORMANCE METHODOLOGICAL FRAMEWORK

SOURCE: FAO-UPADI GUIDE ON "ELABORATION D'UNE VISION COMMUNE POUR RENFORCER LA PERFORMANCE L'EQUITE ET LA GOUVERNANCE DE L'OP".

Mariagrazia Rocchigiani FAO, Capacity development expert, PSPFF Chisinau, 25 February 2020

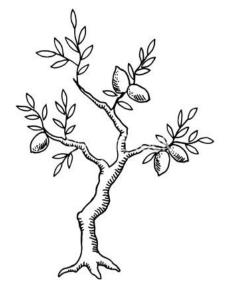


## **OBJECTIVES**

By the end of the session participants shall:

 Identify the main concepts for the analysis of organizational performance

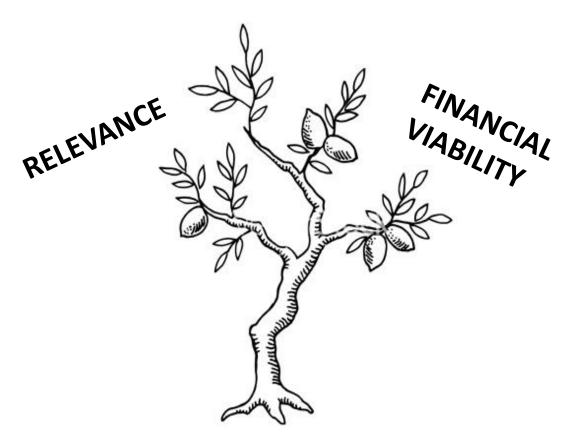
Carry out a participatory analysis of organizational performance





## Dimensions to assess performance

#### **EFFECTIVENESS**





## Relevance

The extent to which the organization respond to the needs of its members and contribute to the improvement of their living conditions





## Effectiveness

The extent to which an organization is able to fulfil its goals





## Financial viability

#### Capacity to

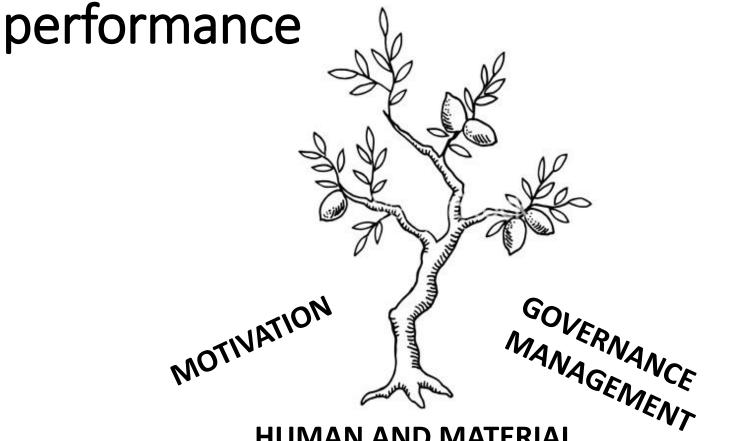
- Generate resources;
- Manage resources;

... to cover its costs and reinvest in the short, medium and long term.





The factors influencing organization's



HUMAN AND MATERIAL RESOURCES

**ENABLING ENVIRONMENT** 



## Motivation

What makes us act and invest ourselves in order to ensure the organization can grow and increase its productivity. It includes:

- goals and values
- attitudes to change
- incentives





## Human and material resources

#### **Human Resources:**

- Planning and allocation of human resources
- Rewards of human capital
- Skills/ Competencies development



#### **Material resources:**

- •Infrastructure
- Technology







## Governance and management (1/2)

#### **Governance:**

 System of rules, practices and processes by which an organization is directed and controlled.

#### **Management:**

Responsible for current operations and future planning



## Governance and management (2/2)

**COMMUNICATION** 



INTERNAL AND EXTERNAL RELATIONS



**PERFORMANCE ANALYSIS** 



## Principles of good governance

EFFECTIVE, RELEVANT AND FINANCIALLY VIABLE ORGANIZATIONS

**PARTICIPATION** 

CONSENSUS BUILDING

EQUITY

**ACCOUNTABILITY** 

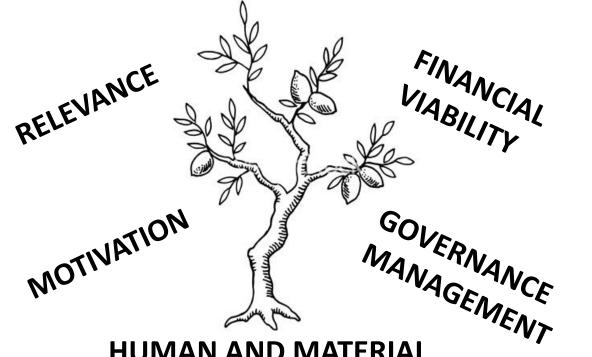
ESPECT FOR RULES

FRANSPARANCY & INFORMATION

**EQUALITY BETWEEN MEN AND WOMEN** 

## Framework of analysis for the factors influencing organizational performance





HUMAN AND MATERIAL RESOURCES ENABLING ENVIRONMENT



## Exercise 1 - Strengths

- 1. Form groups and nominate a rapporteur
- 2. Each group is invited to choose one particular accomplishments of the FO they work in which illustrate a good contribution to the local economy and to the community.
- 3. The rapporteur will share in plenary
- 4. After each presentation the other groups will summarize the key ideas on the cards that will be clustered on the performance tree



### Exercise 2 - Weaknesses

- 1. Form 3 groups and nominate a rapporteur
- Each group in invited to make a drawing on what you perceive are the major weaknesses affecting the performance of the Farmer Organizations
- 3. Each rapporteur will share in plenary
- 4. After each presentation the other groups will summarize the key ideas on the cards that will be clustered on the performance tree



